

Web Timesheet Time, Attendance & Resource Management



A State Street and Citigroup Company

Industry

Finance

Company Facts

- World leader in superannuation fund management services.
- Operates in Australia, North America, Asia, and Europe.

Challenge

- Process integration requirements with software
- Implementation and support strategies

Return on investment

- Improved in-house knowledge of staff time and attendance, resource costs and planning.
- Integration to planning tools and scheduling processes
- Instant reporting
- Reduced human error on data entry

Future Benefits

- Scalable
- Modular

Citistreet is a superannuation service provider utilising the combined resources and experience of Citigroup and State Street, two of the world's largest financial services companies. Growth of Citistreet's call centre operations and amendments to the Australian Workplace Relations Regulations, called for an accurate record-keeping solution for staff time and attendance. Consulcad recommended a proven modular solution; Web Timesheet.

As a simple to use, scalable, low cost, off-the-shelf application, Web Timesheets was installed at Citistreet and configured to meet their organisations needs. Existing business rules were implemented into Web Timesheet to ensure minimal difference between existing processes and the new solution.

Offering a web based interface, Web Timesheets users can be charged at multiple rates, track time and attendance, record expenses, manage resources, view projects and efficiency levels and automatically be notified by email of their timesheet status. Other features include assigning approval workflows, real time graphical reporting and integration to scheduling and accounting systems. This provides an accountable and efficient working environment where essential project information is available to management as its needed.

