

Telstra Property Portfolio Management



Industry

- Real Estate and Property Management

Project Facts

- Outsourcing management of over 3000 sites

Challenge

- Migration from in-house legacy system
- Stakeholder buyin
- Interface to ERP system
- Change management

Return on investment

- Reduced cost of data maintenance
- Improved document access and control
- Transparency with client

Future Benefits

- Deployment across other contracts
- Potential for advanced facility management

United KFPW's property portfolio managers are expected to make savings of around 55% in the first two years by adopting Consulcad's recommendation to replace a decade-old drawing management system.

United KFPW provide facility management for Telstra Corporate Property Services, handling approximately 25,000 AutoCAD files covering around 3000 sites across Australia.

Telstra outsourced the management of their property and building portfolio to United KFPW. Part of the challenge was to transport a legacy in-house developed system to a new environment. Consulcad reviewed the legacy system and the data stored within it, as a result a web-based drawing management system was recommended.

Consulcad project managed the implementation and data migration of the drawing management system. The system now provides access to approximately 80,000 CAD files and images, a valuable resource for United KFPW, Telstra and other service providers such as Bovis Lend Lease, Transfield and United KG.

The system is effectively self-serviced and self-managed by United KFPW's regional property managers and interfaces to their JD Edwards ERP system. Administration costs have been reduced, the outdated legacy system required costly and specialised resources to run.

This innovation in property portfolio management is now being used for the National Australia Bank and many other United KFPW clients.